

## **EFMP Modified Schedule in Response to COVID-19 HPCON C**

Due to COVID 19 precautions, the MCAS Yuma EFMP office will have limited office hours. EFMP staff will be available in office from 0730-1130 and by appointment 1200-1600.

Staff can still be reached at (928) 269-2949 or by email at [yuma-efmp@usmc-mccs.org](mailto:yuma-efmp@usmc-mccs.org). Your email will be directed to the correct person and staff will respond within a timely manner.

### **Services available:**

- Welcome Aboard information: If no one in office, email [yuma-efmp@usmc-mccs.org](mailto:yuma-efmp@usmc-mccs.org) to make an appointment.
- Information/resources provided through social media, Facebook page: <https://www.facebook.com/MCCS-Yuma-EFMP>
- Non-clinical case management: If you have paperwork that needs to be sent to HQMC EFMP, please call and make an appointment to bring paperwork to the office.
- Overseas screening: If no one in office, please call/email to make an appointment.
- Events/Workshops that were canceled will now be provided to the best of our ability through our Facebook page.

### **The following message is in case EFMP were to close and not have access to our phone/EFMP email.**

During non-business hours, the best way to contact us would be private messenger via social media on our MCCS Yuma EFMP Facebook Page (<https://www.facebook.com/MCCS-Yuma-EFMP>). Your message will then be directed to the correct person and staff will respond within a timely manner.

If the nature of your message is confidential, you may email the Family Care Program Manager at [mariazamorano@usmc-mccs.org](mailto:mariazamorano@usmc-mccs.org), with the subject line EFMP. She will then route to our EFMP Manager for a prompt response. We apologize for any inconvenience, and ask your continued patience as we work through the current crisis.

Respectfully,

Your EFMP Staff  
Exceptional Family Member Program  
MCAS Yuma